



Quality Assurance Assessment Questionnaire

Section 1. Company Information

Address

Company Name: CRS Technics Limited
Address: Saffron House Lower Level
Bearwalden Business Park
Royston Road
Wendens Ambo
Saffron Walden
Essex CB11 4JX

Mailing Address: Saffron House Lower Level
Bearwalden Business Park
Royston Road
Wendens Ambo
Saffron Walden
Essex CB11 4JX
United Kingdom

Phone Number: +44 (0) 1799 542 828
E-mail: workshops@crs-technics.com
Sales@crs-technics.com
Company Website: www.crs-technics.com
Cage Code: U1KF6 Code DUNS: 221916276

Nature of Business

- | | |
|---|--|
| <input type="checkbox"/> Original Equipment Manufacturer (OEM): | <input type="checkbox"/> Supplier: |
| <input checked="" type="checkbox"/> EASA Part-145 Repair Station: | <input type="checkbox"/> Distributer: |
| <input checked="" type="checkbox"/> UK CAA Part-145 Repair Station: | <input type="checkbox"/> Plating/Special Processor: |
| <input checked="" type="checkbox"/> CFR 14 Part-145 Repair Station: | <input checked="" type="checkbox"/> Machine/Welding: |
| <input type="checkbox"/> Calibration Laboratory: | <input type="checkbox"/> Other (Please specify) |

Scope of Work

The overhaul and repair of electrical, pneumatic, Galley, Seats, Pilot seats, instruments, cargo, and cabin equipment components in accordance with our approved Capability List AP102 (Available on Request).



Section 2. Approvals Currently Held

	Approval Number	Certificate Expiry
CAA Part-145	UK.145.01365	Indefinite
EASA Part-145	EASA.145.3235	Indefinite
FAA Part-145	9RLY138D	31 July 2026
For approval certificates see Section 6.		

Section 3. Personnel & Facilities

Key Management Positions

Managing Director:	Mr. Daimen Smith	DSmith@crs-technics.com
Workshop Manager:	Mr. Stuart Carter	SCarter@crs-technics.com
Compliance Monitoring & Safety Manager:	Mr. Paul Tyrrell	PTyrrell@crs-technics.com

Employees (approx.)

Administration:	10
Engineering:	28
Quality Management:	2
Total Number:	40

Facilities

Number of buildings:	3
Total area of facilities:	15,000 sq. ft.



Section 4. Quality Control System and Procedures

Administration

Is there a Quality Manual?	Yes
Are there procedures that apply to the companies' activities?	Yes
Are periodic audits undertaken?	Yes
Are inspection stamps used and adequately controlled?	Yes
Are organisation charts available?	Yes
Is there a training plan?	Yes

Purchasing

Are written procedures in use for the Quality Control of purchased materials and services?	Yes
Do these procedures cover:	
a) Current list of approved vendors	Yes
b) Quality Requirements	Yes
c) Vendor rating system	Yes
Are these procedures regularly audited to ensure compliance?	Yes

Goods Inwards Inspection

Is there a Goods Inwards procedure?	Yes
Are all Goods Inward records kept on file?	Yes
Do all records indicate acceptance / rejection?	Yes
Are rejected items segregated?	Yes
Are adequate controls for handling and protection of received items in use?	Yes
Are individuals trained in the handling of hazardous goods?	No

Handling and Storage

Are the procedures for the control and issuance of material adequate?	Yes
Is access to the bonded stores controlled?	Yes
Is the storage of material correct to prevent damage, loss, or contamination?	Yes



Does Quality inspect the bonded store?	Yes
Are certified and uncertified items segregated?	Yes
Are the records of the bonded store available?	Yes
Are stock items traceable?	Yes
Are shelf-life items controlled?	Yes
When items are issued, is traceability maintained into the workshop?	Yes

Inspection

Are current inspection procedures regularly reviewed?	Yes
Are final inspection, acceptance &/or tests performed either by or under the surveillance of Quality Control?	Yes
Are products properly protected and handled to prevent damage?	Yes
Do the procedures provide for reporting of failures and action taken?	Yes

Packing and Shipping

Is a current packing procedure in use?	Yes
Is the customers P.O. packing, shipping, and marking requirements complied with?	Yes
Do Quality ensure compliance to specification?	Yes

Documentation

Does the company have adequate written procedures covering the use and the control of documentation revisions?	Yes
Do records reflect the current revision status?	Yes
Is all documentation and drawings controlled?	Yes

Tools and Equipment

Are written procedures in effect to control tools gauges and test equipment?	Yes
Does the system provide a monitoring process for the recall of calibrated equipment?	Yes
Are controls in effect to prevent production items from being used as gauges or test equipment without being proved for accuracy at stated intervals?	Yes
Is measuring and test equipment traceable to national standards?	Yes
Do Calibration/Inspection records reflect: -	
a) Items identify number and name?	Yes



- b) Frequency of calibration? **Yes**
- c) Procedure for calibration/inspection? **Yes**
- d) Date calibrated/inspected and/or date due for calibration inspection? **Yes**
- e) Person performing calibration/inspection? **Yes**
- f) Identify of 'Master' used to perform calibration or the certification document identity? **Yes**

Are tools, gauges and test equipment identified in such a manner to reflect:

- a) Date calibrated/inspected and/ or date due for calibration/inspection? **Yes**
- b) Person responsible for the calibration/inspection? **Yes**
- c) Identity or serial number? **Yes**

Are inactive items marked as 'Inactive' or 'Calibration not required'? **Yes**

Non-Conforming Material Control

Do written procedures cover all areas of rejection separation, together with the review and corrective actions required? **Yes**

Is an area put aside for non-conforming material? **Yes**

When material is rejected, is there rejection documentation? **Yes**

Is Quality Control represented in the material review activity? **Yes**

Do records of non-conformance and material review action reflect adequate descriptions of deficiencies and corrective actions? **Yes**

Is an adequate system in place to control, investigate and correct customer complaints? **Yes**

Corrective Action

Does the supplier maintain a corrective action system? **Yes**

Is inspection data collected and analysed to determine cause and extent if there are discrepancies? **Yes**

Are corrective actions requests issued to suppliers if quality problems exist? **Yes**

Is corrective action initiated when an unsatisfactory trend is indicated? **Yes**

Is corrective action required within a stated time limit? **Yes**

Does the company maintain a follow-up system? **Yes**



Section 5.

Quality Self-Assessment Form Completed by:

Name: Paul Tyrrell

Title: Compliance Monitoring and Safety Manager

Telephone No: +44 (0) 1799 542 828

E-mail: PTyrrell@crs-technics.com

28/03/2025

X 

Signature: Signed by: Paul Tyrrell

Date: 28th March 2025

Section 6. Approval Certificates



EASA
European Union Aviation Safety Agency

MAINTENANCE ORGANISATION APPROVAL CERTIFICATE

EASA.145.3235

Pursuant to Regulation (EU) N° 2018/1139 of the European Parliament and of the Council and to Commission Regulation (EU) N°1321/2014 and subject to the conditions specified below, the Agency hereby certifies:

CRS TECHNICS LIMITED

SAFFRON HOUSE LOWER LEVEL BEARWALDEN BUSINESS PARK ROYSTON ROAD, WENDENS
AMBO
CB11 4JX SAFFRON WALDEN, ESSEX
UNITED KINGDOM

as a maintenance organisation in compliance with Section A of Annex II (Part-145) of Regulation (EU) N° 1321/2014, approved to maintain the products, parts and appliances listed in the attached terms of approval and issue related certificates of release to service using the above reference and, when stipulated, to issue airworthiness review certificates after an airworthiness review as specified in point MLA.903 of Annex Vb (Part-ML) to that Regulation for those aircraft listed in the attached terms of approval.

CONDITIONS:

- 1) This approval is limited to that specified in the scope of work section of the approved maintenance organisation exposition as referred to in Section A of Annex II (Part-145), and
- 2) This approval requires compliance with the procedures specified in the approved maintenance organisation exposition, and
- 3) This approval is valid whilst the approved maintenance organisation remains in compliance with Annex II (Part-145) of Regulation (EU) N° 1321/2014.
- 4) Subject to compliance with the foregoing conditions, this approval shall remain valid for an unlimited duration unless the approval has previously been surrendered, superseded, suspended or revoked.

Date of original issue: 1 January 2021
Date of this revision: 19 February 2025
Revision No: 1

Signed:


For the European Union Aviation Safety Agency.



IFP - EASA Form 3 - 145 Issue 4
An agency of the European Union



Page 1 of 3

MAINTENANCE ORGANISATION TERMS OF APPROVAL

Reference: EASA.145.3235

Organisation: CRS TECHNICS LIMITED
SAFFRON HOUSE LOWER LEVEL
BEARWALDEN BUSINESS PARK ROYSTON
ROAD, WENDENS AMBO
CB11 4JX SAFFRON WALDEN, ESSEX
UNITED KINGDOM

CLASS	RATING	LIMITATION	BASE	LINE
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C01	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C02	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C03	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C04	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C05	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C06	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C07	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C08	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C09	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C12	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C13	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C14	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C15	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C16	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C17	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C18	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C19	i.a.w. approved Capability List	---	---
COMPONENTS OTHER THAN COMPLETE ENGINES OR APUs	C20	i.a.w. approved Capability List	---	---

These terms of approval are limited to those products, parts and appliances and to the activities specified in the scope of work section of the approved maintenance organisation exposition,

Maintenance Organisation Exposition reference: **CRS/EASA/MOE/2**

Date of original issue: **18 May 2021**

Date of last revision approved: **23 Dec 2024** Issue number: **1** Revision number: **---**



IFP - EASA Form 3 - 145 Issue 4

Page 2 of 3

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MAINTENANCE ORGANISATION TERMS OF APPROVAL

Reference: EASA.145.3235

Organisation: CRS TECHNICS LIMITED
SAFFRON HOUSE LOWER LEVEL
BEARWALDEN BUSINESS PARK ROYSTON
ROAD, WENDENS AMBO
CB11 4JX SAFFRON WALDEN, ESSEX
UNITED KINGDOM

Approved Locations

LOCATION	NAME	Address	Country
145 - Principal Place of Business	CRS TECHNICS LIMITED	SAFFRON HOUSE LOWER LEVEL BEARWALDEN BUSINESS PARK ROYSTON ROAD, WENDENS AMBO CB11 4JX SAFFRON WALDEN, ESSEX	UNITED KINGDOM
145 - Base, Engine, Component Site	CRS TECHNICS LIMITED	SAFFRON HOUSE LOWER LEVEL BEARWALDEN BUSINESS PARK ROYSTON ROAD, WENDENS AMBO CB11 4JX SAFFRON WALDEN, ESSEX	UNITED KINGDOM

Signed:



For the European Union Aviation Safety Agency,



Civil Aviation Authority
of the
United Kingdom
MAINTENANCE ORGANISATION
APPROVAL CERTIFICATE

REFERENCE: UK.145.01365

Pursuant to Regulation (EU) No 2018/1139 of the European Parliament and of the Council and to Commission Regulation (EU) No 1321/2014 and subject to the condition specified below, the Civil Aviation Authority of the United Kingdom hereby certifies:

CRS TECHNICS LIMITED

**SAFFRON HOUSE LOWER LEVEL
BEARWALDEN BUSINESS PARK
ROYSTON ROAD
WENDENS AMBO
SAFFRON WALDEN
ESSEX
CB11 4JX**

Registered Company Number: 10264365

as a maintenance organisation in compliance with Section A of Annex II (Part-145) of Regulation (EU) No 1321/2014, approved to maintain products, parts and appliances listed in the attached terms of approval and issue related certificates of release to service using the above references and, when stipulated, to issue airworthiness review certificates after an airworthiness review as specified in point ML.A.903 of Annex Vb (Part-ML) to that Regulation for those aircraft listed in the attached terms of approval.

CONDITIONS

1. This approval is limited to that specified in the scope of work section of the approved maintenance organisation exposition as referred to in Section A of Annex II (Part-145), and
2. This approval requires compliance with the procedures specified in the approved maintenance organisation exposition, and
3. This approval is valid whilst the approved maintenance organisation remains in compliance with Annex II (Part-145) of Regulation (EU) No 1321/2014.
4. Subject to compliance with the foregoing conditions, this approval shall remain valid for an unlimited duration unless the approval has previously been surrendered, superseded, suspended or revoked.

Date of original issue: 22 MARCH 2017

Date of this revision: 06 JULY 2021

Revision No: SSC.F6.JUL06

Signed: Lynn Elmer Digitally signed by
Lynn Elmer
Date: 2021.08.09
10:08:00 +0100

For the Civil Aviation Authority

MAINTENANCE ORGANISATION TERMS OF APPROVAL

REFERENCE: UK.145.01365

ORGANISATION: CRS TECHNICS LIMITED
SAFFRON HOUSE LOWER LEVEL, BEARWALDEN BUSINESS PARK, ROYSTON
ROAD, WENDENS AMBO, SAFFRON WALDEN, ESSEX, CB11 4JX.

CLASS	RATING	LIMITATION
COMPONENTS OTHER THAN COMPLETE ENGINES OR APU's	C1 Air Cond and Press C2 Auto Flight C3 Comms and Nav C4 Doors - Hatches C5 Electrical Power & Lights C6 Equipment C7 Engine - APU C8 Flight Controls C9 Fuel C12 Hydraulic Power C13 Indicating/ Recording Systems C14 Landing Gear C15 Oxygen C16 Propellers C17 Pneumatic & Vacuum C18 Protection ice/rain/fire C19 Windows C20 Structural	Components in accordance with the Capability List defined in the Company MOE.

These terms of approval are limited to those products, parts and appliances and to the activities specified in the scope of work section of the approved maintenance organisation exposition,

Maintenance Organisation Exposition reference: CRS/MOE/1

Date of original issue: 27 FEBRUARY 2017

Date of last revision approved: 18 JUNE 2021

Revision No: ISSUE 01 AMENDMENT 25

Signed: Lynn Elmer

Digitally signed by
Lynn Elmer
Date: 2021.06.29
10:08:25 +0100

For the Civil Aviation Authority



UNITED STATES OF AMERICA
DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION

Air Agency Certificate

Number 9RLY138D

This certificate is issued to

CRS TECHNICS LTD

whose business address is
SAFFRON HOUSE LOWER LEVEL, BEARWALDEN BUSINESS PARK
ROYSTON ROAD, WENDENS AMBO, SAFFRON WALDEN, ESSEX, CB11 4JX
UNITED KINGDOM

*upon finding that its organization complies in all respects
with the requirements of the Federal Aviation Regulations
relating to the establishment of an Air Agency, and is
empowered to operate an approved* REPAIR STATION

with the following ratings:

- LIMITED - AIRFRAME
- LIMITED - PROPELLER
- LIMITED - INSTRUMENT
- LIMITED - RADIO EQUIPMENT
- LIMITED - ACCESSORIES
- LIMITED - LANDING GEAR

*This certificate, unless canceled, suspended, or revoked,
shall continue in effect* UNTIL JULY 31, 2026

Date issued:

ORIGINAL:
AUGUST 10, 2017

By direction of the Administrator
ALTON K CLARK
CLARK
ALTON K. CLARK, MANAGER
LOS ANGELES-IF0 (AFS-54 LAX)
Digitally signed by ALTON K CLARK
Date: 2024.07.21
16:27:10 -0700

This Certificate is not Transferable, AND ANY MAJOR CHANGE IN THE BASIC FACILITIES, OR IN THE LOCATION THEREOF,
SHALL BE IMMEDIATELY REPORTED TO THE APPROPRIATE REGIONAL OFFICE OF THE FEDERAL AVIATION ADMINISTRATION

Any alteration of this certificate is punishable by a fine of not exceeding \$1,000, or imprisonment not exceeding 3 years, or both