



# Quality Assurance Assessment Questionnaire

## Section 1. Company Information

### Address

Company Name: CRS AeroTechnics Limited, T/A CRS Technics

Address: 18-19 Westside Business Park,  
Old Kilmeaden Road  
Waterford,  
Ireland,  
X91 FDAO

Mailing Address: 18 Westside Business Park,  
Old Kilmeaden Road  
Waterford,  
Ireland,  
X91 FDAO

Phone Number: 00353 51 352 752

E-mail: [Workshops.IE@crs-technics.com](mailto:Workshops.IE@crs-technics.com)

Company Website: [www.crs-technics.com](http://www.crs-technics.com)

### Nature of Business:

- |   |   |
|---|---|
| <input type="checkbox"/> Original Equipment Manufacturer (OEM):     | <input type="checkbox"/> Supplier:                  |
| <input checked="" type="checkbox"/> EASA Part-145 Repair Station:   | <input type="checkbox"/> Distributer:               |
| <input checked="" type="checkbox"/> UK CAA Part-145 Repair Station: | <input type="checkbox"/> Plating/Special Processor: |
| <input checked="" type="checkbox"/> CFR 14 Part-145 Repair Station: | <input type="checkbox"/> Machine/Welding:           |
| <input type="checkbox"/> Calibration Laboratory:                    | <input type="checkbox"/> Other (Please specify      |

### Scope of Work:

Overhaul and repair of Interiors, Seats (Pilot, attendant, Pax), Flying surfaces, Radomes, Galley equipment, Structural, electrical, pneumatic, ATR De-Ice Boots, cargo, and cabin equipment components in accordance with our approved Capability List AP102 (Available on Request).



## Section 2. Approvals Currently Held

	Approval Number	Certificate Expiry
IAA Part-145	IE.145.083	Indefinite
FAA Part-145	53RY700D	28 FEBRUARY 2025
CAA Part-145	UK.145.01640	Indefinite
<b>For approval certificates see Section 6.</b>		

## Section 3. Personnel & Facilities

### Key Management Positions

Accountable Manager:	Mr Daimen Smith	<a href="mailto:Daimen@crs-technics.com">Daimen@crs-technics.com</a>
Workshop Manager:	Mr Stuart Carter	<a href="mailto:Stuart@crs-technics.com">Stuart@crs-technics.com</a>
Assistant Manager:	Mr David Gribben	<a href="mailto:David@crs-technics.com">David@crs-technics.com</a>
Quality Manager:	Mr Patrick Hattie	<a href="mailto:Patrick@crs-technics.com">Patrick@crs-technics.com</a>

### Employees (approx.)

Administration: 2

Engineering: 13

Quality Management: 1

Total Number: 16

### Facilities

Number of buildings:

2

Total area of facilities: 12,000 sq. ft.



## Section 4. Quality Control System and Procedures

### Administration

Is there a Quality Manual?	Yes
Are there procedures that apply to the companies' activities?	Yes
Are periodic audits undertaken?	Yes
Are inspection stamps used and adequately controlled?	Yes
Are organisation charts available?	Yes
Is there a training plan?	Yes

### Purchasing

Are written procedures in use for the Quality Control of purchased materials and services?	Yes
Do these procedures cover:	
a) Current list of approved vendors	Yes
b) Quality Requirements	Yes
c) Vendor rating system	Yes
Are these procedures regularly audited to ensure compliance?	Yes

### Goods Inwards Inspection

Are there Goods Inward procedure?	Yes
Are all Goods Inward records kept on file?	Yes
Do all records indicate acceptance/ rejection?	Yes
Are rejected items segregated?	Yes
Are adequate controls for handling and protection of received items in use?	Yes
Are individuals trained in the handling of hazardous goods?	Yes

### Handling and Storage

Are the procedures for the control and issuance of material adequate?	Yes
Is access to the bonded stores controlled?	Yes
Is the storage of material correct to prevent damage, loss, or contamination?	Yes
Does Quality inspect the bonded store?	Yes
Are certified and uncertified items segregated?	Yes
Are the records of the bonded store available?	Yes
Are stock items traceable?	Yes
Are shelf-life items controlled?	Yes
When items are issued, is traceability maintained into the workshop?	Yes



## Inspection

Are current inspection procedures regularly reviewed?	Yes
Are final inspection, acceptance &/or tests performed either by or under the Surveillance of, Quality Control?	Yes
Are products properly protected and handled to prevent damage?	Yes
Do the procedures provide for reporting of failures and action taken?	Yes

## Packing and Shipping

Is a current packing procedure in use?	Yes
Is the customers P.O. packing, shipping, and marking requirements complied with?	Yes
Do Quality ensure compliance to specification?	Yes

## Documentation

Does the company have adequate written procedures covering the use and the Control of documentation revisions?	Yes
Do records reflect the current revision status?	Yes
Is all documentation and drawings controlled?	Yes

## Tools and Equipment

Are written procedures in effect to control tools gauges and test equipment?	Yes
Does the system provide a monitoring process for the recall of calibrated equipment?	Yes
Are controls in effect to prevent production items from being used as gauges or test equipment without being proved for accuracy at stated intervals?	Yes
Is measuring and test equipment traceable to national standards?	Yes
Do Calibration/Inspection records reflect: -	
a) Items identify number and name?	Yes
b) Frequency of calibration?	Yes
c) Procedure for calibration/inspection?	Yes
d) Date calibrated/inspected and/or date due for calibration inspection?	Yes
e) Person performing calibration/inspection?	Yes
f) Identify of 'Master' used to perform calibration or the certification document identity?	Yes



Are tools, gauges and test equipment identified in such a manner to reflect:

- a) Date calibrated/inspected and/ or date due for calibration/inspection? Yes
- b) Person responsible for the calibration/inspection? Yes
- c) Identify or serial number? Yes

Are inactive items marked as 'Inactive' or 'Calibration not required'? Yes

### Non-Conforming Material Control

Do written procedures cover all areas of rejection separation, together with the review and corrective actions required? Yes

Is an area put aside for non-conforming material? Yes

When material is rejected, is there rejection documentation? Yes

Is Quality Control represented in the material review activity? Yes

Do records of non-conformance and material review action reflect adequate descriptions of deficiencies and corrective actions? Yes

Is an adequate system in place to control, investigate and correct customer Complaints? Yes

### Corrective Action

Does the supplier maintain a corrective action system? Yes

Is inspection data collected and analyzed to determine cause and extent if there are discrepancies? Yes

Are corrective actions requests issued to suppliers if quality problems exist? Yes

Is corrective action initiated when an unsatisfactory trend is indicated? Yes

Is corrective action required within a stated time limit? Yes

Does the company maintain a follow up system? Yes

## Section 5.

### Quality Self-Assessment Form Completed by:

Name: Patrick Hattie  
Title: Quality Manager  
Telephone No: 00353 51 352 752  
E-mail: [Patrick@crs-technics.com](mailto:Patrick@crs-technics.com)

Signature: 

Date: 22nd April 2024

# Ireland

A Member of the European Union

## MAINTENANCE ORGANISATION CERTIFICATE

REFERENCE: IE.145.083

Pursuant to Regulation (EU) 2018/1139 of the European Parliament and of the Council and to Commission Regulation (EU) No 1321/2014 and subject to the conditions specified below, the Irish Aviation Authority hereby certifies:

**CRS AEROTECHNICS LIMITED T/A CRS TECHNICS**  
**26A PARNELL STREET, DUNGARVAN, WATERFORD, X35FH27, IRELAND**

as a maintenance organisation in compliance with Section A of Annex II (Part-145) to Regulation (EU) No 1321/2014, approved to maintain products, parts and appliances listed in the attached terms of approval and issue related certificates of release to service using the above references and, when stipulated to issue airworthiness review certificates after an airworthiness review as specified in point ML.A.903 of Annex Vb (Part-ML) to that Regulation for those aircraft listed in the attached terms of approval.

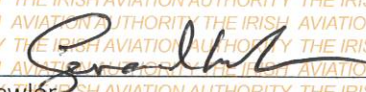
### CONDITIONS:

1. This approval is limited to that specified in the scope of work section of the approved maintenance organisation exposition as referred to in Section A of Annex II (Part-145), and
2. This approval requires compliance with the procedures specified in the approved maintenance organisation exposition; and
3. This approval is valid whilst the approved maintenance organisation remains in compliance with Annex II (Part-145) of Regulation (EU) No 1321/2014.
4. Subject to compliance with the foregoing conditions, this approval shall remain valid for an unlimited duration unless the approval has previously been surrendered, superseded, suspended or revoked.

Date of original issue: 04/04/2019

Date of this revision: 12/02/2021

Revision No: 1

Signed:   
Gerard Lawlor

For the competent authority: Irish Aviation Authority



# MAINTENANCE ORGANISATION

## TERMS OF APPROVAL

Reference: IE.145.083

Organisation: CRS AEROTECHNICS LIMITED T/A CRS TECHNICS

26A PARNELL STREET, DUNGARVAN, WATERFORD, X35FH27, IRELAND

Base Stations: 18 WESTSIDE BUSINESS PARK, OLD KILMEADAN ROAD, WATERFORD, IRELAND

Class	Rating	Limitation	Base	Line
Components other than complete Engines or APUs	C1 Air Cond & Press	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C2 Auto Flight	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C3 Comms and Nav	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C4 Doors - Hatches	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C5 Electrical Power & Lights	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C6 Equipment	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C7 Engine - APU	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C8 Flight Controls	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C9 Fuel	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C12 Hydraulic Power	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C13 Indicating/Recording Systems	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C14 Landing Gear	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C15 Oxygen	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C16 Propellers	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C17 Pneumatic & Vacuum	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C18 Protection ice/rain/fire	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C19 Windows	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		
	C20 Structural	Components in accordance with the approved capability list or as defined in Section 1.9 of the MOE		

These terms of approval are limited to those products, parts and appliances and to the activities specified in the scope of work section of the approved maintenance organisation exposition



# MAINTENANCE ORGANISATION

## TERMS OF APPROVAL

Reference: IE.145.083

Organisation: CRS AEROTECHNICS LIMITED T/A CRS TECHNICS

26A PARNELL STREET, DUNGARVAN, WATERFORD, X35FH26, IRELAND

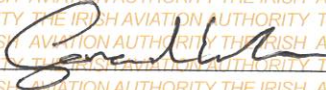
Base Stations: 18 WESTSIDE BUSINESS PARK, OLD KILMEADAN ROAD, WATERFORD, IRELAND

Class	Rating	Limitation	Base	Line
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Maintenance Organisation Exposition reference: CRS/MOE/01/0005

Date of original issue: 04/04/2019

Date of last revision approved: 2/02/2021 Revision No: Issue 1 Revision 5

Signed:   
Gerard Lawlor



For the competent authority: Irish Aviation Authority





# Civil Aviation Authority of the United Kingdom

## MAINTENANCE ORGANISATION APPROVAL CERTIFICATE

**REFERENCE: UK.145.01640**

Pursuant to Regulation (EU) No 2018/1139 of the European Parliament and of the Council and to Commission Regulation (EU) No 1321/2014 and subject to the condition specified below, the Civil Aviation Authority of the United Kingdom hereby certifies:

**CRS AEROTECHNICS LIMITED t/a CRS TECHNICS**

**18 WESTSIDE BUSINESS PARK  
OLD KILMEADEN ROAD  
WATERFORD  
IRELAND**

**Registered Company Number: 634573**

as a maintenance organisation in compliance with Section A of Annex II (Part-145) of Regulation (EU) No 1321/2014, approved to maintain products, parts and appliances listed in the attached terms of approval and issue related certificates of release to service using the above references and, when stipulated, to issue airworthiness review certificates after an airworthiness review as specified in point ML.A.903 of Annex Vb (Part-ML) to that Regulation for those aircraft listed in the attached terms of approval.

### CONDITIONS

1. This approval is limited to that specified in the scope of work section of the approved maintenance organisation exposition as referred to in Section A of Annex II (Part-145), and
2. This approval requires compliance with the procedures specified in the approved maintenance organisation exposition, and
3. This approval is valid whilst the approved maintenance organisation remains in compliance with Annex II (Part-145) of Regulation (EU) No 1321/2014.
4. Subject to compliance with the foregoing conditions, this approval shall remain valid for an unlimited duration unless the approval has previously been surrendered, superseded, suspended or revoked.

**Date of original issue: 23 MARCH 2022**

**Date of this revision: 23 MARCH 2022**

**Revision No: SSC.AR.6145**

**Signed:**



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Date: 2022.04.26  
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**For the Civil Aviation Authority**

# MAINTENANCE ORGANISATION

## TERMS OF APPROVAL

**REFERENCE:** UK.145.01640

**ORGANISATION:** CRS AEROTECHNICS LIMITED t/a CRS TECHNICS  
18 WESTSIDE BUSINESS PARK, OLD KILMEADAN ROAD,  
WATERFORD, IRELAND.

CLASS	RATING	LIMITATION
COMPONENTS OTHER THAN COMPLETE ENGINES OR APU's	<b>C1</b> Air Cond and Press <b>C2</b> Auto Flight <b>C3</b> Comms and Nav <b>C4</b> Doors - Hatches <b>C5</b> Electrical Power & Lights <b>C6</b> Equipment <b>C7</b> Engine - APU <b>C8</b> Flight Controls <b>C9</b> Fuel <b>C12</b> Hydraulic Power <b>C13</b> Indicating/ Recording Systems <b>C14</b> Landing Gear <b>C15</b> Oxygen <b>C16</b> Propellers <b>C17</b> Pneumatic & Vacuum <b>C18</b> Protection ice/rain/fire <b>C19</b> Windows <b>C20</b> Structural	Components in accordance with the Capability List defined in the Company MOE.

These terms of approval are limited to those products, parts and appliances and to the activities specified in the scope of work section of the approved maintenance organisation exposition,

**Maintenance Organisation Exposition reference: CRS/MOE/01/000**

**Date of original issue: 23 MARCH 2022**

**Date of last revision approved: 23 MARCH 2022**

**Revision No: REVISION 06**

**Signed:**



Digitally signed by Lynn Elmer  
Date: 2022.04.26  
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**For the Civil Aviation Authority**

UNITED STATES OF AMERICA  
DEPARTMENT OF TRANSPORTATION  
FEDERAL AVIATION ADMINISTRATION

# Air Agency Certificate

*Number* 53RY700D

*This certificate is issued to*

CRS AEROTECHNICS LIMITED

*whose business address is*  
UNIT 18 WESTSIDE BUSINESS PARK, OLD KILMEADEN RD.  
WATERFORD, X91 FDAO  
IRELAND

*upon finding that its organization complies in all respects  
with the requirements of the Federal Aviation Regulations  
relating to the establishment of an Air Agency, and is  
empowered to operate an approved* REPAIR STATION

*with the following ratings:*

LIMITED AIRFRAME  
LIMITED ACCESSORIES

*This certificate, unless canceled, suspended, or revoked, shall  
continue in effect* until February 28, 2025

*Date issued:*

February 21, 2020

*By direction of the Administrator*

John Y. Chen

Digitally signed by John Y. Chen  
Date: 2023.01.11 10:32:42  
-05'00'

FOR

Nicholas Tsokris, Manager, New York IFO

This Certificate is not Transferable, AND ANY MAJOR CHANGE IN THE BASIC FACILITIES, OR IN THE LOCATION THEREOF,  
SHALL BE IMMEDIATELY REPORTED TO THE APPROPRIATE REGIONAL OFFICE OF THE FEDERAL AVIATION ADMINISTRATION